

Please take a moment to help us improve our products and services.

## **Product Quality – PFM's**

### **Seating Time**

- Ideal
- Too Long
- Unacceptably Long

### **Contacts**

- Too Tight
- Ideal
- Too Loose

### **Occlusal**

- Ideal
- Too High
- Too Low

### **Margins**

- Good
- Open
- Short
- Long

### **Fit**

- Excellent
- Acceptable
- Unacceptable

## **Product Quality- Gold**

### **Seating Time**

- Ideal
- Too Long
- Unacceptably Long

### **Contacts**

- Too Tight
- Ideal
- Too Loose

### **Occlusal**

- Ideal
- Too High
- Too Low

### **Margins**

- Good
- Open
- Short
- Long

### **Fit**

- Excellent
- Acceptable
- Unacceptable

**Other**

**Model Quality**

- Poor
- Average
- Excellent

**Doctor-Lab Communication**

- Good
- Want More

**Received Case Presentation**

- Unorganized
- Acceptable
- Excellent

**Shade Accuracy**

- Poor
- Acceptable
- Exact

**Additional Comments and/or Suggestions**

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**Are there any new products or services you would like to see coming from SH Dental Lab?**

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Dr. \_\_\_\_\_

Email \_\_\_\_\_

***Thank you for your participation!***

Please return this paper with your next pick-up